Public Sector ICT Strategy project goals

Public Sector ICT Strategy project is creating the first collective strategy for central and local government. This single strategy will replace the existing public sector strategy and local government action plan at the end of their terms.

The strategy will help to concretise the Government Programme’s policy lines on the exploitation of ICT, as well as drafting an action plan for their implementation.

The effectiveness and productivity programme, the reform of local government structures, the municipal productivity improvement measures, and various other government projects require support from the ICT strategy’s policy lines on common development trends of information management.
Public Sector ICT Strategy

Public Sector ICT Strategy in brief
In other words, we...

operate in line with the ICT strategy, in compliance with the objectives of the Government Programme

follow a collective public sector ICT strategy, not the strategies of individual public sector organisations

set targets and make choices;

we do not address the details

clarify the ICT field – outlining the strategy content plays a key role

employ a strategy of frugality, and secure the benefits of existing projects?
1. The development of public on-line services will be placed under the management of a single agency with robust powers.

2. Clear goals will be set for improved productivity.

3. The implementation and effectiveness of the project entities under the Electronic Services and Democracy Development Programme will be evaluated.

4. The interoperability of public information systems will be ensured through the use of open interfaces and standards. To promote the interoperability of information systems, open source standards are used in the public administration for determining the compatibility of information content and IT interfaces.

5. Enterprise architecture will be employed, utilising shared information platforms and shared eGovernment platforms and eServices.

6. The introduction of open source software solutions will be promoted within the overall architecture of the public sector and on the basis of cost-benefit analysis.

7. Productivity in the public sector will be boosted through better utilisation of business intelligence, more-compatible information systems, and by bringing together information management data and procurement resources data in public administration.
8. Shared use of public administration information will be facilitated.

9. All functions of the State ICT service centres that are not restricted to a given domain will be brought together.

10. The preparation process of public decision-making will be opened to the public via information networks.

11. All electronic services of social and commercial importance or important to the fluent running of everyday life must be made accessible so that they are also available for people with disabilities and for older people.

12. Information resources produced using public funding will be opened to public and corporate access, and their use in public administration will be promoted.

13. Reliability of information networks is vital to the operation of modern information societies. To promote this, the Government will prepare a cyber strategy on national information security. The requirement for regulations on the security network for the government sector (TUVE) will be assessed. The necessary legislation will be prepared in a way that also takes account of the municipal service system.

14. In the list of expenditure savings attached to the Government Programme, EUR 100 million has been assigned to the public administration ICT reform.
Public Sector ICT Strategy schedule for 2012

- **FEBRUARY**
  - Planning and launch

- **MARCH**
  - Regional tour and targeting the strategy work

- **APRIL → MAY**
  - First phase of alignments

- **JUNE**
  - Round of consultations on the first alignments

- **AUGUST → SEPTEMBER**
  - Second phase of alignments and completing the strategy proposal

- **OCTOBER**
  - Round of consultations and completing the final strategy proposal

- **NOVEMBER → DECEMBER**
  - Government approves the Public Sector ICT Strategy
Organising the strategy preparations (draft)

**ICT projects**
- Public administration
- Enterprise Architecture work
- The SADe programme
- TUVE
- Administrative branch and municipal sector projects

**Multi-stakeholder projects**
- Reform in local government structures
- The VATU programme
- Municipal productivity
- Customer relationship strategy
- Citizen Services
- Intelligence strategies
- Central government reform project

**Stakeholders**
- Ministries
- Government agencies
- Local governments
- Joint municipal authorities
- Enterprises
- Organisations
- State ICT service centres
- ICT groups

**Channels**
- Seminars
- LinkedIn
- Theme workshops
- Online interviews

**Persons in charge**
- Project Officer
- Project Manager
- Secretariat

**Alignment needs**
- Objectives/alignments

**General objectives**
- ICT content

**Information**
- Initiatives and insights

**Steering group for the strategy**

**Government**
- (strategy into Government’s Decision-in-principle)

**Ministerial working group on public administration and regional development (HALKE)**

**Roundtable discussions of the support group**

**Persons in charge for each area of alignment + workshops**

**Regional tour**

**JUHTA / VITKo etc.**

**TUVE**

**Administrative branch and municipal sector projects**

**Central government reform project**

**Project Manager Secretariat**

**Regional tour**

**Seminars**

**LinkedIn**

**Theme workshops**

**Online interviews**

**General objectives**
- ICT content

**Information**
- Initiatives and insights
Strategy team photo book

Timo Valli
- Project Officer
- Chairman of the Steering Group

Olli-Pekka Rissanen
- Project Manager
- Secretary of the Steering Group

Heikki Talkkari
- Regional Tour
- Stakeholder Cooperation (specifically in the municipal sector)

Heidi Torro
- Communications, Public Sector ICT Strategy
- Public Sector ICT Strategy events and seminars

Juhani Korhonen
- Support services for Public Sector ICT Strategy preparations (specifically organisation)

Ville-Veikko Ahonen
- General worker
Objectives of the regional tour:

- To clarify what the strategy can bring to the region, and what the region can offer to the strategy
- To report on the progress of the strategy and other current affairs
- To gather information and insights on special needs and situations in the region
- To work together to formulate strategic alignments

The events are organised in cooperation with the Association of Finnish Local and Regional Authorities, Regional Councils, and cities in the region.
Public Sector ICT Strategy on the road

Objectives of the regional tour:
- What can the strategy bring to the region and what can the region bring to the strategy?
- Strategy progress report and other current affairs
- Special needs and situations in the region
- Joint search for strategic alignments
- Implemented in cooperation with the Association of Finnish Local and Regional Authorities, Regional Councils, and cities in the region

Locations:
- Rovaniemi 13 March 2012
- Oulu 14 March 2012
- Seinäjoki 15 March 2012
- Kuopio 21 March 2012
- Jyväskylä 22 March 2012
- Tampere 23 March 2012
- Mikkeli 27 March 2012
- Lahti 28 March 2012
- Järvenpää 30 March 2012
- Turku 3 April 2012
- Pori 4 April 2012
STRATEGY’S STRUCTURE AND POLICY AREAS
Key components of the strategy

Public sector ICT management goals
- Vision for 2020
- Definition of the shared area of ICT management activities in the public sector
- Selection and prioritisation of policy areas

Public sector ICT management policy lines
- Description of desired state for each policy area
- Definition of policy lines supporting description of desired end-state

Action Plan
- Measures by each policy area for 2012-2015
- Phasing and allocation of responsibilities
Public sector ICT vision for 2020: keywords

- Development of structures
- Development of services
- Basic IT
- Growth potential
- Savings
- Interoperability
- Cooperation
- Aspirations and expectations in the region?
Public Sector ICT Strategy

policy areas (preliminary)

1. ICT as part of development of public services and administration
2. Creating a single ICT infrastructure and service system
3. Overall picture of ICT management and roles of actors
4. Development of manageability of ICT
5. Interoperability
6. Data security and contingency planning
7. One-stop-shop approach to information policy
ICT strategy's policy areas 1-3 respond to the following key questions (preliminary)

1. ICT as part of the development of public services and administration
   • what role does ICT play?
   • what added value does ICT bring?

2. Creating a shared ICT infrastructure and services
   • who are the actors in public administration ICT?
   • what are each actors' roles and responsibilities?
   • what type of overall picture and structure do the actors form?

3. Overall picture of public sector ICT and the roles of ICT actors
   • what are the components of a shared ICT infrastructure?
   • what are the principles of shared ICT services?
   • what is excluded from shared ICT infrastructure and services and why?
ICT strategy's policy areas 4-7 respond to the following key questions (preliminary)

4. Development of the manageability of ICT
   • what is ICT manageability?
   • what are the components of ICT manageability?
   • how can ICT manageability be developed?

5. Interoperability
   • what is ICT interoperability?
   • what are the components of ICT interoperability?
   • how can ICT interoperability be developed?

6. Data security and contingency planning
   • how is data security linked to the organisation's annual cycle?
   • what is the desired level of overall data security in the public sector?

7. One-stop-shop approach to information policy
   • why the 'one-stop-shop' policy?
   • what are the components of the 'one-stop-shop' policy?